

SunRise Apollo HS Service

You have done your homework, and purchased the best high performance microfilm scanner available. Now what? Sunrise Services can keep your scanner running like brand new. Our maintenance programs are scalable to fit your needs and budget. Get peach of mind with factory direct authorized services. Multi-year contracts can lock down pricing and discounts.

Scanner	Scanflo Version	OS version
S2000,S2000+	1.5	Win 2000
S2500	1.0	XP
RapidScan	2.0 – 3.11	XP
SpeedScan	2.0-3.11	XP
TurboScan	2.0-3.11	XP
Apollo	2.64 – 4.02	Win 7

Our technical staff can remote into your scanner and assist you with diagnosing and re-pairing software issues, Windows issues, assist in difficult film setups, and of course hard-ware diagnostics. If needed, we will send a factory trained Sunrise Service Specialist to your location to get you back to optimum performance and image quality.

Hardware

Maintain your base, front panel and cabling.

Camera head – CCD and

PC Power supply

Hard Drives

USB panel

Upgrades can be done on-site or at the factory.

Module components, bearings, shafts

Electronics

Insure Image capture cards,X15 are good

Motherboard processor, fan bios

Halogen light and LED Lamp

CD / DVD

Module interface - X20 motion control card, and X19 PCI bus interface cards

Module electronics – belts, shafts

Preventative maintenance

Software

Windows OS maintenance

Scanflo Professional installation

Scanflo Premier installation

Virtual Scan Software

Rowscan and Reelscan applications

Training learn basics and advanced techniques for scanning all kinds of films.

Test Modules, and base using diagnostic tools.

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